

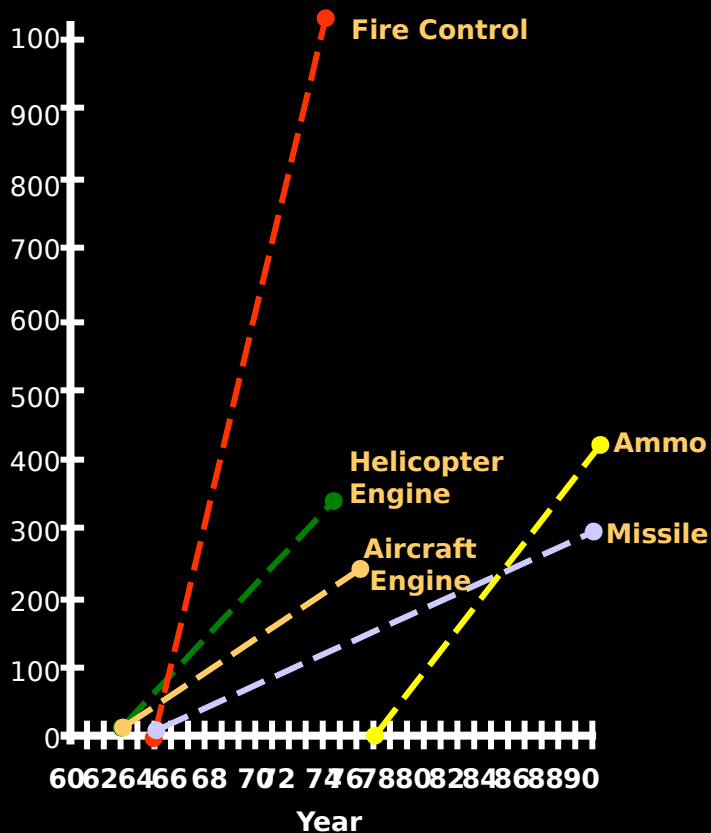
VELOCITY MANAGEMENT



***THE STRATEGY
TO RE-ENGINEER
THE ARMY'S LOGISTICS
PROCESS.***

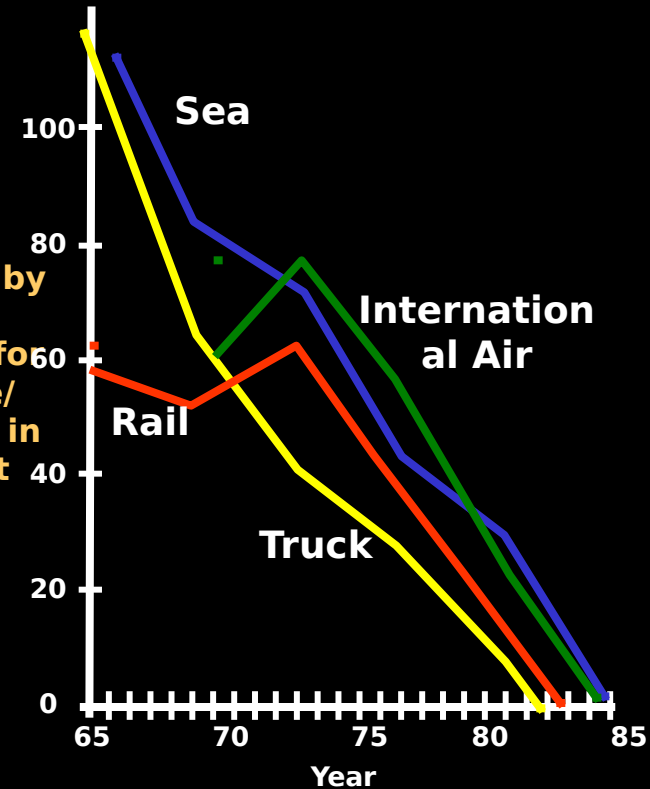
Basic Assumptions Underlying Logistics Policy Have Changed Radically

Percent Change in Costs between Generations in Constant Dollars



Material costs have increased dramatically

Percent Change in Costs by Mode by Year for Revenue/Ton Mile in Constant Dollars



Transportation costs have decreased dramatically

Velocity Management



A Process Improvement Program Based On Best Business Practice

OBJECTIVE

Replace MASS with SPEED and ACCURACY

- CSA DIRECTED
- CASCOM IS EXECUTIVE AGENT

"BETTER"

VM

"FASTER"

"CHEAPER"

Velocity Management Vision

Streamline the Army's logistics processes to ensure that soldiers receive the same quality of service that they would if the service were provided by a commercial firm.



Provide commanders in the field the tools to identify problem areas through the use of performance based metrics and reports.

Industry Benchmarks



96-98% fill from Dealer Stocks; next day delivery
"Hi-Pri" and 1-3 times per week delivery to dealers on
routine replenish

The Office DEPOT logo, with "Office" in red script and "DEPOT" in red block letters.

service 96% of
US with next
day delivery

The Motorola logo, featuring a stylized "M" inside a circle, followed by the word "MOTOROLA" in block letters.

13-19 inventory turns per
year

The Dell logo, featuring the word "DELL" in a stylized, blocky font.

7 days of supply on
hand -

52 turns per year



next day delivery in CONUS



80% same day service; 95%
next day; 100% within 3 days

Velocity Management Methodology

1. Define the process

- Determine customers, inputs, outputs, value-added
- Use walk-through to achieve common understanding

2. Measure process performance

- Define metrics and identify data
- Determine baseline performance
- Develop "report cards"

3. Establish improvement goals

- Develop improved process designs
- Identifying and eliminate sources of delay

4. Implement the improvements

- Target improvement efforts
- Develop alternative solutions

5. Measure new process

- Measure against original baseline
- Cost benefit?

Start over

Iterate for continuous improvement

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Velocity Management Goals

Reduce

**Order Ship
Time
(OST)**

Reduce

**Repair
Cycle
Time
(RCT)**

Reduce

**ASI's
&
PLL's**

Velocity Management, Order Ship Time (OST)



OST reduction
from 33.5 days to
18.7 days

Velocity Management

Order
Ship
Time
(OST)

Reduce

Repair Cycle
Time
(RCT)

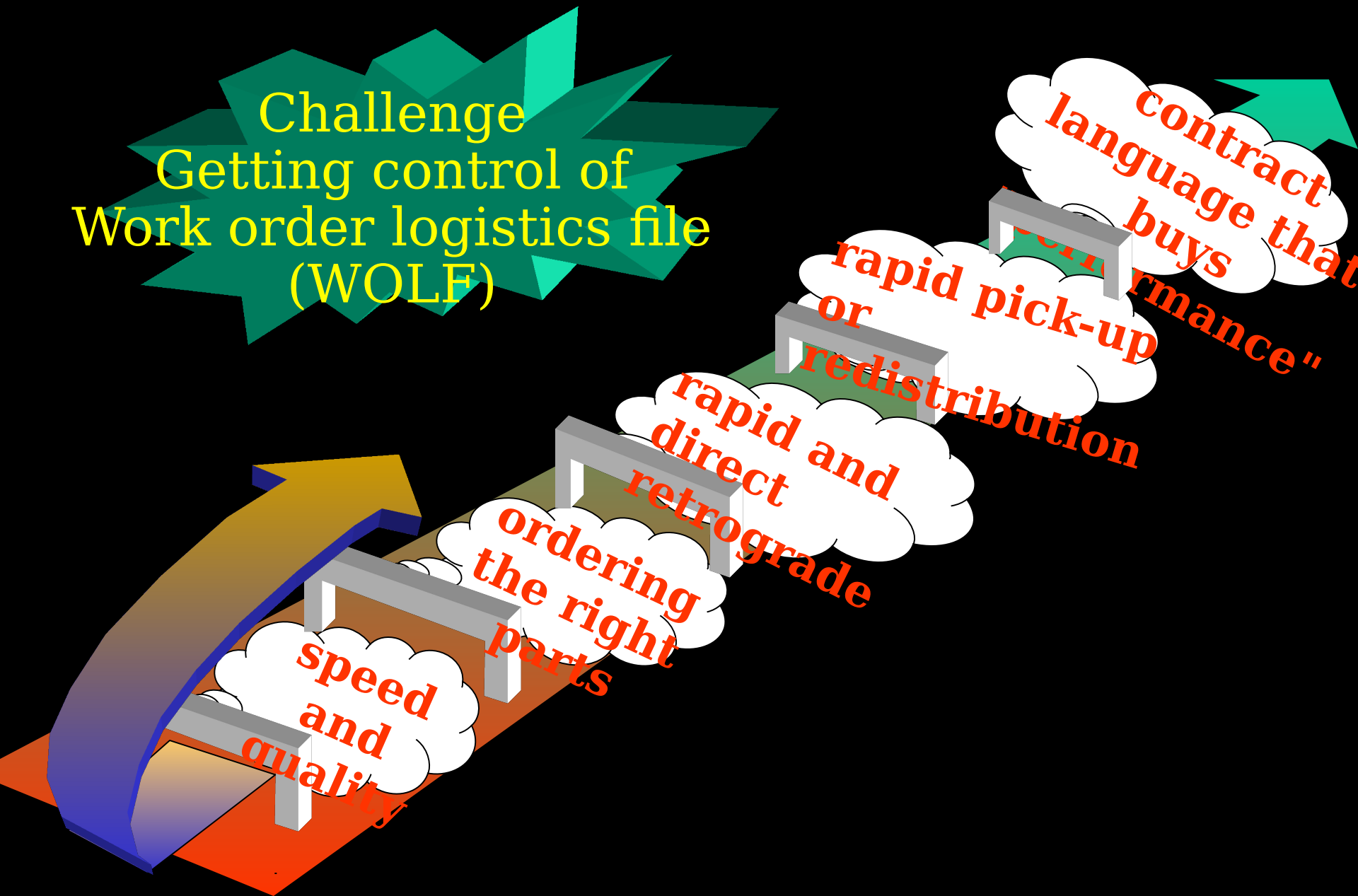
ASL
&
PLL's

RCT Process Improvements

- ✓ Cycle Synchronization
- ✓ Implemented scheduled dedicated deliveries
- ✓ Bypass CRP (when possible)/ Reduction of multiple handling
- ✓ Packing by DODAAC from depots
- ✓ Eliminate turn-in appointments
- ✓ Same day material release order (MRO) processing by all DLA depots
- ✓ Eliminate steam cleaning/draining of major assemblies

RCT Reductions

Challenge
Getting control of
Work order logistics file
(WOLF)



Velocity Management

Order
Ship

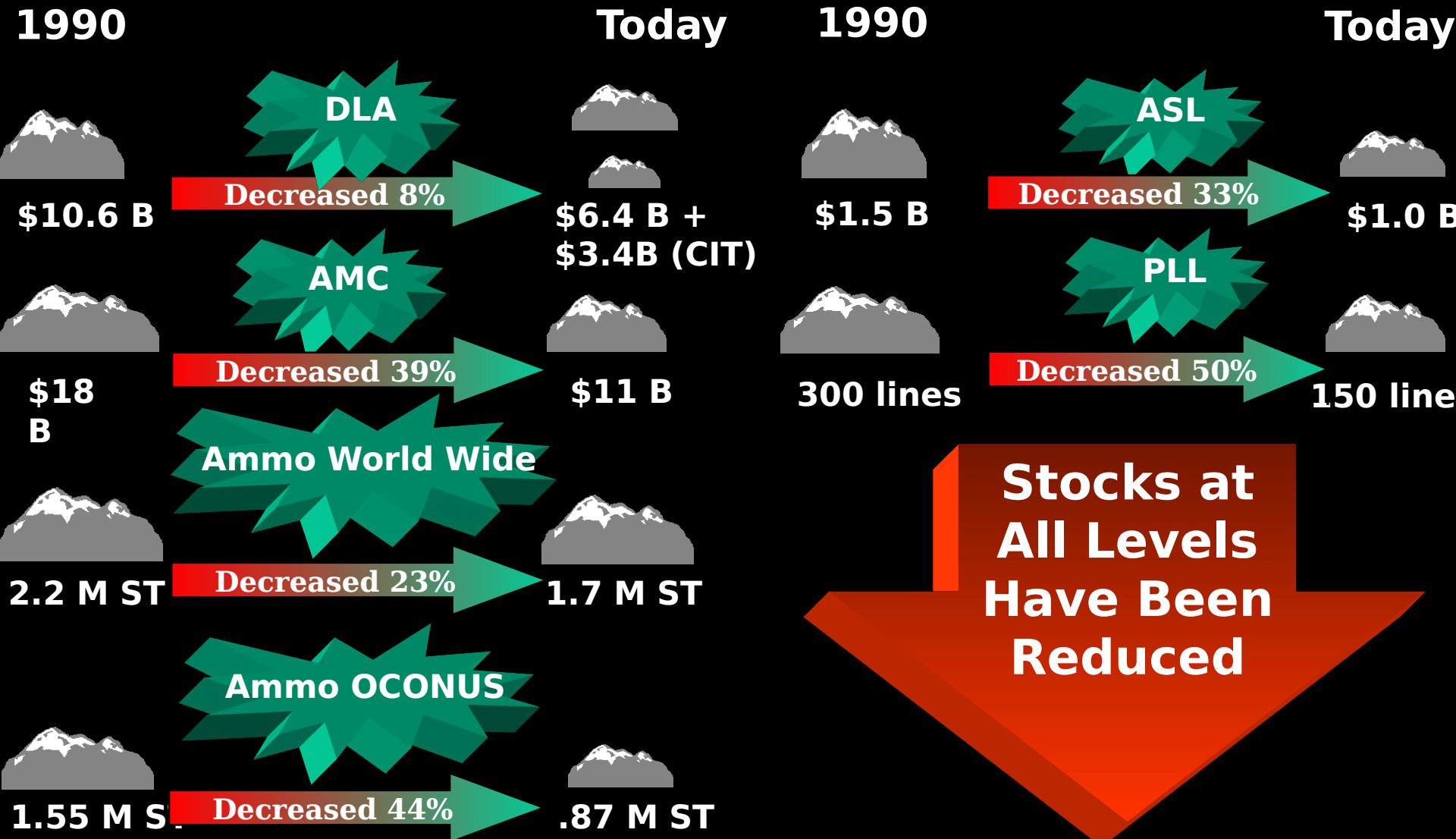
Repair
Cycle

Reduce

ASL's
&
PLI's

Supply Drawdown

Strategic and Wholesale Stocks Operational and Retail Stocks



Extending Velocity Management Across the Force

“The army is under great pressure to find ways to reduce operating costs. We have directed the logistics community to achieve significant efficiencies to pay for other pressing army bills across the FY 98 through FY 03 program objective memorandum (POM). Doing that requires the firm and active commitment of commanders and leaders at all levels.”



**GEN William W.
Crouch**